

Mail Date

Customer Name

Address 1

Address 2

City, State Zip

**RE: End of Service Contract with FirstEnergy Solutions for Customer Number: Customer Number**

Dear Customer Name:

Thank you for being a customer of FirstEnergy Solutions by participating in the Northeast Ohio Public Energy Council (NOPEC) electric aggregation program. While we wanted to continue to offer you guaranteed savings on your electric bill through the end of 2019, we recently terminated our contract with NOPEC. We made this difficult decision only after attempting to renegotiate our contract while preserving the discounts to customers.

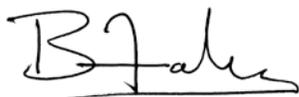
As a result, your electric service agreement with FirstEnergy Solutions will end on your Contract End meter read date. Here are your options:

- You can select another electric generation supplier to begin providing generation service when your FirstEnergy Solutions agreement ends.
- If you prefer to return to your local electric utility for your generation supply, you do not need to take any action.

Whatever choice you make, it will not cause you to experience any interruption in your service.

For more information about shopping for an electric supplier, visit [energychoice.ohio.gov](http://energychoice.ohio.gov). If you have any questions, please contact our NOPEC Customer Care line at 1-888-254-9227. It has been a pleasure to have you as our customer.

Sincerely,



Brian Farley  
Vice President of Sales