

Moreland Hills is pleased to announce the launch of an important new safety app for smart phone users called **Your 911**. This new service should offer shortened response times when reporting an emergency situation via cell phones and a new ability to contact local government with non-emergency situations or concerns. The **Your 911** app provides a one-button emergency link to our dispatch center (Chagrin Valley Dispatch). **Your 911** will immediately provide dispatchers with your exact location information if you are within the boundaries of any member community of the Chagrin Valley Regional Dispatch Center and will update that location during an emergency. If you are outside the boundaries, your call will be routed to the dispatch center nearest you. Members of the Chagrin Valley Regional Dispatch Center are Bedford, Bentleyville, Bratenahl, Chagrin Falls Township, Chagrin Falls Village, Euclid, Gates Mills, Glenwillow, Highland Hills, Hunting Valley, Moreland Hills, North Randall, Orange, Solon, South Russell and Woodmere. Because of the many safety benefits of this app, the County Council is discussing making it available county-wide next year.

The first step is to download this FREE App:

For iPhones go to the App Store and search for Your 911

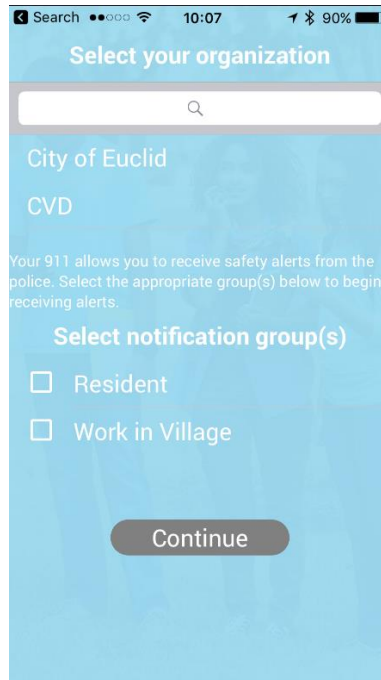
For Android phones download the app from Google Play



Once the app is downloaded to your smart phone, you will need to select your organization. Scroll down and select “Village of Moreland Hills”.



Next you will be prompted to select the notification group; select “Resident.”



You will then get to a “Registration” page. The app will ask for basic information about you and your emergency contacts. This information will **NOT** be shared. It will be stored in a data base at our Dispatch Center and will be used only in the case of a serious emergency.

Your 911 will now serve as the Village’s new Mass Notification System, replacing CodeRED. **Residents MUST register in order to receive these notifications.** Data from our old system cannot be transferred to the new system. This system will allow the Village to push notifications to you in case of an emergency or push important information about Village operations such as water boil alerts, road closings, etc. If you prefer to register your home phone for notifications, there will be a link on the Village web site (www.morelandhills.com) for you to do that. Also, 911 will continue to work from both your home and cell phones.

The final screen will prompt you to choose where you are currently located. Choose the one that is most appropriate for you, “Residence, “Work” or “Other”.

After you have registered, you will be able to report non-emergency issues to the Village through Ireports. When you press the Ireports icon on the opening screen you can select the department you want to report a non-emergency problem to:

- Service Department (trash pickup, chipping and most Village maintenance matters)
- Building Department (building related issues including maintenance of structures)
- Administration (all other Village issues)

If you need help installing this app, please call Sherri at 440.248.1188 or Lt. Dietzel at 440.248.7585